



**TECHJET**  
SOLUTIONS

Web Designing

Remote Staffing

Software Development

Outsourcing / Offshore  
Development



## REMOTE / OFFSHORE STAFFING SERVICES BROCHURE



# Remote Staffing Services

## Benefits of Remote / Offshore Staffing

- ✓ Cost savings of more than 50-70%
- ✓ Increased ROI (Return on Investment)
- ✓ Quickly add diverse skills, knowledge and expertise as and when needed
- ✓ 24/7 Availability to cover every time zone
- ✓ Flexibility to hire on hourly, daily and monthly basis
- ✓ Reduced administration related responsibilities
- ✓ Control entire recruitment and hiring process
- ✓ Complete control over the project
- ✓ Increased resource mobilization for other core business areas

Techjet's "Remote Staffing Service" is an innovative approach to the traditional outsourcing of projects. Until recently only Large International companies having their subsidiary in India were able to access low cost Indian human resource. Now even small and medium sized companies can reap these benefits with help of our Remote Staffing Services. Techjet Solutions is now your subsidiary in India

As a progression to IT Outsourcing, Techjet Solutions facilitates international companies to hire offshore employees / team which will operate remotely from India and in turn reduce cost by more than 70%. Techjet not only provides a remote employee/team but also provides excellent infrastructure which enables the team to communicate and work effectively and efficiently from India. IT, ITeS and Engineering talent that can be employed in India with help of Techjet Solutions are as follows:

- Web / Graphic / Animation / Multimedia Designers
- Software /Web Developer
- Quality Assurance Engineers / Software Testers
- System, Network, Database Administrator
- SAP/OracleApps/ERP Consultants
- SEO / SEM/ PPC Engineers
- Data Entry / Technical Support / Back Office Support Executives
- Outbound Telemarketing / Telesales Executives
- Design Engineers (Autocad, Katiya, Primavera etc.)

### Hourly Basis

Hire on hourly basis when required

Choose from our internal pool of professionals

Ideal for Small Requirements/ Maintenance work

Billing on per hour basis

## Remote Staffing on Contractual Basis

### Monthly Basis

Hire employee on full-time basis to work remotely

Take interviews of your remote employees before taking them on-board

Ideal for companies willing to reduce their cost and in turn provide low cost designing solutions to their client

Billing on Monthly basis

### Daily Basis

Hire an on daily basis when required

Choose from our internal pool of professionals

Ideal for employees with niche skills on project basis

Billing on per day basis

## **1. Can you explain me how can we reduce our cost by 50-70%?**

→ Minimum salary range in USA/UK/Australia/Canada/Singapore/Middle East is US\$ 2,500 whereas remote employee can be hired for as low as US\$ 1,000 which directly indicates that the salaries can be saved by more than 50-70%. Further client does not need to bear cost of PF, Superannuation, Paid Holidays, etc. (Please look at our corporate presentation for more details on Cost Justifications)

## **2. How do I control hiring of full-time employees to work for me?**

→ We at Techjet Solutions have a systematic interview process and take Technical and Practical Interview of every candidate. Output (CV, Technical test and Practical work) of every candidate based on the interviews is shared with the client for short listing. Once the client short lists the candidates they are required to undergo a telephonic interview. Candidates short listed by client will have to undergo a telephonic interview with the client before selection

## **3. How do you ensure Employee Credibility?**

→ Employees are recruited into the organization through tested methods of evaluation of capability and integrity by performing credibility check.  
→ All the employees working on contractual basis are made to sign an agreement with the client by whom he will be employed

## **4. How do we communicate with our employee/team in India?**

→ We understand the need for quality communication, which includes fast reciprocation, accuracy and correct and good speaking/writing English skills. Communication medium recommended and used extensively by us is skype which enables face to face meeting. Other means of communication include e-mail, chat or phone call.

## **5. How does Techjet help to manage our team based out of India?**

→ Even though it will be client's responsibility to interact with their employee and manage their day to day tasks; we at Techjet Solutions provide a team leader who makes sure that the work provided by the client is completed by their remote employee on daily basis and ensure that our client receives outstanding ROI (Return on Investment).  
→ A team leader is appointed who would act as a liaison between you & your remote employees as well as will be involved in each and every communication between you and your remote employee to manage day to day tasks given to the employee/team by you.

## **6. How does Techjet Solutions handle escalations? How are my interests protected?**

→ This is covered through clear termination clauses in the contract. However, we try to prevent the advent of any such situation by providing you clear problem escalation solutions.  
- At first level of escalation you may bring the issue to the notice of Team Leader  
- Second level of escalation can be brought to the notice of Remote Staffing Head  
- Third and last level of escalation shall be brought in notice to the CEO  
→ If an appropriate solution is not provided by Techjet Solutions to the issue client has the choice to terminate the agreement.

## **7. What if I am unhappy with the ability of the selected person/process?**

→ We will be directly responsible for the team which is working for you. If you are dissatisfied with the output of the employee(s), we can either modify the process or provide you with a suitable replacement.

## **8. What kind of infrastructure do you have in place?**

→ Latest Core Duo 2 Processor Machines with 2 GB of RAM  
→ Inverter and Generator Backup on 24/7 basis  
→ High Speed Internet Connectivity from 3 different vendors to ensure 100% uptime.

## **9. What about the security and confidentiality of our data?**

- Access to client information is limited only to the remote employee/team of a particular client and Team Leader. A partial access is given to the Management in case of escalations.
- Moreover we prefer to connect to the remote client system through IVPN and work remotely which prevents direct access to the files.
- Based on client's requirement we can also arrange for a dedicated server for them in our office at India at minimal fees.
- High level security system is employed at our workstations
- We do not allow cameras / mobile phone with cameras within the office premises
- Moreover we encourage our clients to sign an agreement with every individual Remote Employee thus ensuring total security of your information

## **10. How would you quote us? How will we make the payment?**

- Quotation will be provided in INR (Indian Rupees) for each remote employee that client wish to hire. We will provide you with the invoice details and all necessary information so that you can wire your payment to our bank.

## **11. Is it possible for us to experiment your services before hiring a full time employee or building a team?**

- Yes. We encourage clients to review our services by hiring a professional on hourly or daily basis which help to evaluate our processes and quality of our service.

## **12. My question does not get answered here.**

- Please feel free to provide your doubts and question to us on [info@techjetsolutions.com](mailto:info@techjetsolutions.com). We shall respond to you irrespective of any business advantage. We are always here to serve you with state-of-the-art technology solutions.